

EXHIBIT A

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1 UNITED STATES DISTRICT COURT
2 SOUTHERN DISTRICT OF NEW YORK

3 IRA BROUS and MICHELLE
4 SCHUSTER, on behalf of
5 themselves and all others
6 similarly situated,

7 Plaintiffs,

8 v.

24 Civ. 1260 (ER)

9 ELIGO ENERGY, LLC and ELIGO
10 ENERGY NY, LLC,

11 Defendants.

Telephone Conference

12 New York, N.Y.
13 November 7, 2024
14 11:00 a.m.

15 Before:

16 HON. EDGARDO RAMOS,

District Judge

17 APPEARANCES

18 WITTELS MCINTURFF PALIKOVIC
19 Attorneys for Plaintiffs
20 BY: J. BURKETT MCINTURFF
21 JESSICA HUNTER

22 FINKELSTEIN, BLANKINSHIP, FREI-PEARSON & GARBER, LLP
23 Attorneys for Plaintiffs
24 BY: D. GREG BLANKINSHIP

25 WATSTEIN TEREPKA LLP
Attorneys for Defendants
BY: RYAN WATSTEIN
ABIGAIL HOWD
DAVID MEADOWS

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1 (Case called)

2 MR. BLANKINSHIP: Good morning, your Honor. This is
3 Greg Blankinship representing the plaintiffs. And also with me
4 today are my co-counsel, Burkett McInturff and Jessica Hunter.

5 MR. MEADOWS: Good morning, your Honor. This is Ryan
6 Watstein for defendant Eligo Energy. And with me are my
7 colleagues, David Meadows and Abigail Howd.

8 THE COURT: Good morning to you all.

9 This matter is on for a conference. I note for the
10 record that it is being conducted by telephone. I want to
11 advise the parties -- also, there are a number of issues that
12 we need to discuss. I only have 45 minutes, so please, please
13 be as concise as you possibly can in discussing these various
14 topics.

15 Let me also say at the outset that we are here to
16 discuss any number of letters that have been filed, beginning
17 on October 22. On that day, I believe I got five or six
18 letters from Plaintiffs' counsel, all involving different
19 discovery issues, and each at least three pages long, many with
20 exhibits that went into the hundreds of pages. I have been
21 doing this for sometime now, and never in any case of any size
22 have I ever gotten that deluge of letters on one day.

23 Mr. McInturff, I believe you signed these letters. I
24 consider this to be close to an abuse of my individual rules.
25 I don't know why it was that you needed to file that many

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1 letters, but in any event, it's done. Please refrain from
2 doing that in the future.

3 Now, let's discuss these one at a time. There is a
4 dispute concerning the time frame of discovery. These are
5 addressed at document 74 and 101. Mr. Blankinship, tell me
6 what the issue is there. Apparently you want to go back to
7 2012. Is that right?

8 MR. BLANKINSHIP: Your Honor, if it's okay with you,
9 my co-counsel, Mr. McInturff, will handle this particular
10 issue.

11 THE COURT: Mr. McInturff.

12 MR. MCINTURFF: Yes, your Honor. And I apologize for
13 the many letters. We certainly did not intend to overburden
14 the Court or to violate your Honor's rules. It's just that the
15 number of disputes that have come up is quite large. And, in
16 fact, preceding ECF number 74, which I am happy to talk about,
17 is ECF number 69 and 83, which is the letter motion that is
18 what this conference was scheduled for. I just wanted to bring
19 that to the Court's attention.

20 THE COURT: Okay. Let's discuss this one first.

21 MR. MCINTURFF: Okay. So by background, the named
22 plaintiff, Ms. Schuster's contract is dated October 9, 2016,
23 and this case involves a breach of contract claim as well as
24 consumer protection claims related to the contract and the
25 welcome letter that Plaintiff Schuster received in 2018 -- I'm

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1 sorry, that she received when she signed up in 2016. The
2 defendants are proposing to limit discovery to the presumptive
3 six-year -- or to limit ESI e-mail collections to the
4 presumptive six-year statute of limitations, and we disagree
5 with the limitation of the e-mail collection to just 2018 for
6 several reasons. The first is, Ms. Schuster signed up in 2016.
7 Her contract was dated 2016.

8 Defendants have also produced all of their New York
9 contracts. As your Honor will recall, this case is currently
10 limited to New York class discovery. They produced all of
11 their New York contracts, and they produced them in
12 chronological order at ECF number 44-7. Ms. Schuster's
13 contract is just the second of many contracts that were
14 produced in chronological order.

15 The first contract that was produced is dated 2014,
16 February of 2014, so early 2014, and that contract contains the
17 exact same pricing term that Plaintiffs allege in this case was
18 breached and contains a deceptive description of how Defendant
19 will set its rate. So there is most certainly e-mails going
20 back to when Eligo started doing business in New York, which is
21 2013, that are germane to the claims at issue in the case,
22 particularly, you know, what's in this contract, e-mails from
23 the defendant talking about complying with the terms of the
24 contract, how defendants set up its initial rate-setting
25 practices to comply with the terms of the contract.

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1 Now, it is also undisputed that there are class
2 members who have claims during the baseline statute of
3 limitations period who were enrolled under the terms of these
4 contracts, Ms. Schuster being the representative. Again, she
5 enrolled in 2016, and her claims come into the present.

6 So all we are asking for Defendant to do is to collect
7 e-mail that goes back to when it started doing business in
8 New York, that's 2013, and then to enter the stopping point not
9 to be the day that Plaintiff filed the complaint, but rather,
10 the day that they make their collection. So whenever they
11 collect the e-mail, that would be the day that they stop.
12 That's a very common practice in electronic discovery. And
13 there is no dispute that e-mail and other forms of
14 communication are relevant. The only issue is, is it
15 proportional to go back that far in time, and then to collect
16 as of the date that they make the collection, and not cut it
17 off with the complaint.

18 Now, Eligo's response is, essentially, to misstate our
19 request. We are not looking for e-mails since the inception of
20 the company. We are just looking for e-mails for when Eligo
21 started doing business in New York. We are also not looking
22 for Eligo to make multiple collections. We are just saying
23 that when Eligo makes its e-mail collection, it should make the
24 collection as of the date it collects, and not cut it off at
25 the complaint.

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1 Now, under the normal discovery rules, once we have
2 shown that e-mail is relevant, which, again, no party disputes,
3 the burden shifts to Eligo to show that the discovery is
4 disproportionate. The issue here is that Eligo has made no
5 showing whatsoever regarding disproportionality. And one of
6 the overall themes of this case is that -- or in the, I should
7 say, in the motions that we are going to discuss today, is
8 Eligo has repeatedly complained that the discovery we are
9 seeking in this case is not proportional, but what Eligo is not
10 disclosing is the tens of millions of dollars at stake in this
11 case and the tens of thousands, if not more than 100,000,
12 potential class members in this case.

13 We recently looked at the public data on Eligo's
14 electricity sales alone, not including gas sales, in 2023, and
15 it's in -- well into \$70 million. My co-counsel,
16 Mr. Blankinship, and I have done a number of these cases
17 against independent energy companies that overcharge their
18 customers, and damages in those cases are typically well into
19 the tens of millions of dollars.

20 So the question here posed by this motion is, is this
21 a digital e-mail collection disproportionate to the needs of
22 the case? And Plaintiffs posit that Eligo has not met its
23 burden to show that e-mail collection for the period that no
24 one disputes covers the class period should not be done.

25 THE COURT: Mr. Watstein.

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1 MR. MEADOWS: Your Honor, David Meadows. With your
2 permission, I will address this.

3 THE COURT: Mr. Meadows.

4 MR. MEADOWS: Thank you, Your Honor.

5 When you introduced this motion this morning, your
6 Honor, you were exactly right about what Plaintiffs are
7 seeking. They want us to collect e-mails going back 12 and a
8 half years, all the way to, essentially, the inception of
9 Eligo, which was founded in 2012 -- didn't exist before that --
10 to collect virtually every e-mail that is currently stored on
11 their company's systems, which would essentially be every
12 e-mail that the company ever exchanged, whether internally or
13 externally.

14 To give you a sense of the scale of that, we have
15 already collected e-mails confined to the presumptive class
16 period, and what we have collected is over 4 million e-mails.
17 I think 4.25, to be precise. Now, in relation to that, and I
18 think -- I do agree with opposing counsel, the issue here is
19 proportionality more than anything. So when we factor in
20 proportionality, we should be looking at, I think, primarily
21 two things: One is the proportion of the discovery that the
22 plaintiffs are seeking relative to Eligo's size and
23 capabilities to produce it, and then, secondly, to the
24 legitimate needs of this case.

25 Now, firstly, Eligo, as I said, is a young company.

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1 It's a small company. It has fewer than 50 employees. I think
2 it was three years ago Eligo suffered a sizable financial loss
3 from operations that nearly bankrupted the company. Even
4 though its sales may be in the tens of millions of dollars, its
5 net income is generally much, much smaller than that.

6 The scope of the e-mail discovery that Plaintiffs are
7 requesting here alone would cost hundreds of thousands of
8 dollars, if not millions, to search and produce. And so at a
9 threshold level, that is completely disproportionate to Eligo's
10 resources.

11 And by the way, given even the number of motions the
12 plaintiffs have been filing, which you noted at the outset,
13 your Honor, and the amount of time and effort that has required
14 us to devote to that, among other tasks on the case, our client
15 has been incurring a run rate on legal fees of over \$200,000 a
16 month, which is unsustainable for this small company. But let
17 me also address what are the legitimate needs of the case. Is
18 there any legitimate need for the plaintiffs to insist on
19 collecting e-mails that are 12 and a half years old? And the
20 answer is, there isn't.

21 This is certainly not the only or the first case of
22 this kind filed against an ESCO in the Second Circuit. There
23 are many. What the Second Circuit has repeatedly held is that
24 these are fairly simple and straightforward cases that rise and
25 fall on the language in the customer agreement that's at issue.

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1 Here, Eligo's customer agreement was quite simple. It directed
2 that Eligo would calculate variable rates for green electricity
3 according to some very broadly described factors, based on
4 market factors like market pricing, and things of that nature,
5 none of which are defined in the agreement.

6 Now, we have already produced the core information and
7 are further in the process of producing the core information on
8 whether Eligo complied with that very simple contractual
9 directive. In fact, most of the rate setting that was done
10 under the class period was done with a machine learning model
11 called Groove. We have already begun producing the inputs into
12 that Groove model. Plaintiffs know what rates we charge. And
13 so the issue of showing whether or not we took into account the
14 requisite market factors as vaguely or as broadly defined in
15 the contract is really not going to be subject to much dispute.
16 And, in fact, your Honor, we intend to move for summary
17 judgment on that issue in fairly short order under binding
18 Second Circuit authority which we think is going to be right on
19 point with this case and show that we are entitled to judgment
20 as a matter of law. So the scope of discovery they are seeking
21 is huge. They have no legitimate need to prove a breach by
22 trolling through millions of e-mails that are up to almost 13
23 years old, and it is completely out of proportion to what the
24 case involves.

25 And as a last addition -- I am trying to be brief --

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1 we filed a motion last night to ask you to place overall
2 proportional limitations on discovery, given the incredible
3 demand the plaintiffs are making in this case and the number of
4 motions they have been filing. And I would respectfully submit
5 that a very efficient way to sort through what you now have in
6 front of you is to, frankly, defer all of these motions and
7 take up that overall motion to limit discovery, because we
8 think that what's going on here is an abuse of the discovery
9 process that is designed, if not intended, to pressure us with
10 costs to settle what we regard as baseless claims.

11 THE COURT: So what's your counterproposal,
12 Mr. Meadows, to --

13 MR. MEADOWS: On this discreet issue, your Honor, it
14 would be that the e-mail collection be limited to the class
15 period, which is almost seven years in length, and that also,
16 the overall number of e-mails that Eligo is obligated to search
17 and produce be strictly limited in number, given the massive
18 number that we have already collected.

19 THE COURT: I am going to restrict the time period
20 from October of 2016 to the date of the filing of this
21 complaint, which is February 20. I am not going to impose any
22 limit on the number, unless, Mr. Meadows, you come back and
23 say, you know, there's, you know, 50 million e-mails and it's
24 going to be too expensive for us to produce them.

25 MR. MEADOWS: Your Honor, if I may interject. I think

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1 that is part of what we are saying, yes. We have already
2 collected the e-mails over the period that you just identified.
3 That number is over 4 million. Even with -- we have tried some
4 basic term searching against that already, and even that has
5 not reduced our number below the hundreds of thousands, which
6 would cost over a million dollars, we think, to review. So
7 here again, I think we need some overall limits on ESI
8 discovery to save us from the incredible burden that would be
9 required for us to review these 4 million plus e-mails that we
10 have already collected.

11 THE COURT: Have you agreed on search terms?

12 MR. MCINTURFF: Your Honor, this is Burkett McInturff.
13 Can I respond to some of the comments defense counsel raised,
14 to put things in context?

15 THE COURT: No.

16 Mr. Meadows.

17 MR. MEADOWS: We have agreed on search terms with the
18 other side. In fact, we have not received any search terms
19 from the plaintiffs until, I think, two days ago, when we were
20 in the midst of replying to all of these motions.

21 What we have done thus far, your Honor, is run some
22 search terms of our own against that set of 4.25 million
23 e-mails to get a sense of what they yield and how much we can
24 kind of knock that number down. And given the sheer number of
25 e-mails, we are having a very hard time with reasonable search

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1 terms getting that number anywhere below the mid hundreds of
2 thousands. And even that as a review database would impose
3 costs of approximately a million dollars on us to review.

4 MR. WATSTEIN: This is Ryan Watstein. May I add
5 something briefly?

6 THE COURT: Very briefly.

7 MR. WATSTEIN: I just want to say that that is only
8 e-mails. There are a vast number of other data sources that
9 Plaintiffs are seeking here. So when we talk about 4. whatever
10 million e-mails, there's also millions of other documents in
11 other databases that there are also motions about that we need
12 to keep in mind. And that's why -- and I just want to stress,
13 we filed this motion to limit discovery last night. We would
14 ask that the Court not pre-judge that motion, at least without
15 having it fully briefed because, again, our client cannot
16 sustain what would be equivalent to a company like Amazon
17 spending a billion dollars a month in discovery.

18 When you take the size of Eligo and their resources
19 and you extrapolate it, as you must in a proportionality
20 analysis, they are effectively asking us to do \$300 billion
21 worth of discovery for an Amazon-like company, which, of
22 course, is just preposterous. So that's why we filed the
23 motion to limit discovery.

24 The only question that remains in this case is whether
25 our client set its rate pursuant to the contract. The Second

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1 Circuit's Agway decision, which we cite in our letters, makes
2 that very, very, very simple. Binding authority. Plaintiffs'
3 counsel here were on the other side. They lost, making the
4 exact same argument they are making in this case, and we are
5 going to show and we already have shown with 30(b)(6) testimony
6 and the documents we produced, we calculated the rates exactly
7 like the defendant in Agway did under, basically, the same
8 contract language. For us to be required to spend \$200,000 a
9 month for years that it would take to review all these
10 materials only to get summary judgment is the epitome of
11 disproportionality. Thank you, Your Honor.

12 MR. MCINTURFF: This is Burkett McInturff. May I
13 please respond?

14 THE COURT: Briefly.

15 MR. MCINTURFF: This is all incredibly premature. We
16 are talking about the date range of collecting e-mails, and
17 those e-mails are going to be sorted with search terms. It
18 remains to be seen what's going to happen with those e-mails
19 afterwards.

20 Mr. Blankinship's firm and my firm have done over a
21 dozen of these cases. Mr. Blankinship was lead counsel in the
22 Agway case. Agway came down before this case was filed. If we
23 thought Agway would have defeated the claims at issue in this
24 case, we would have never brought the case. We recently
25 prevailed on a very similar argument that defense counsel is

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1 making here about the nature of the contract before Judge
2 Halpern in July. This is a very specialized area of
3 litigation. And with all due respect, the defendants' claims
4 about Agway, which they are just making now -- they never made
5 them in their motion to dismiss -- the claims that they are
6 making about Agway are simply mistaken. They don't understand
7 the scope of the law.

8 What Agway says is that the contract has to explicitly
9 grant discretion, and here, there is no such discretion
10 granted, as, again, Judge Halpern recently held in another
11 case. But this is all -- this idea of limiting discovery and
12 that we are imposing hundreds of millions -- billions of
13 dollars just like on Amazon, it's simply insincere. Again, we
14 have done these cases many times. We are not asking for
15 anything out of the ordinary.

16 Eligo has not -- and specifically, right now, we are
17 talking about the date range of collection. And your Honor
18 issued an order and said that Eligo shouldn't -- we shouldn't
19 limit the total number of potential e-mails collected, which is
20 very sensible. There is no reason that we need to get into
21 issues of limiting discovery and summary judgment motions that
22 haven't been filed and arguments that were never made on the
23 motion to dismiss.

24 So with all due respect, I think that defense counsel
25 is putting the cart way before the horse here.

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1 THE COURT: I have issued my decision. The parties
2 should agree on search terms. And again, if there is a motion
3 to be made concerning proportionality or costs, they should be
4 made at the appropriate time.

5 It is now 22 minutes after the hour. I advised the
6 parties at the outset that I have 45 minutes and they should be
7 concise. No one thus far has been concise. So let's move on
8 to the next issue and see how far we get.

9 Discovery collection concerning Slack.

10 Mr. Blankinship or --

11 MR. MCINTURFF: I will take this one. This is Burkett
12 McInturff.

13 This is pretty straightforward. On August 30, defense
14 counsel wrote, quote, "Everything is in e-mail, Slack, and
15 Asana." On September 5, Eligo filed a document with this Court
16 at ECF number 53 at 2 that states, quote, "Most of the
17 responsive documents are stored in e-mail, Slack and Asana, and
18 locating them will require ESI searching with the assistance of
19 professional vendors."

20 On September 9, defense counsel wrote to Plaintiffs,
21 quote, "Defendants will produce all public and private Slack
22 channels Eligo's IP administrators have access to."

23 After that, Eligo changed its position, and since
24 forcing us to file a motion, we filed the letter motion. Eligo
25 has now changed its position once again. Eligo's current

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1 position is that it will produce all of the public and private
2 Slack data if Plaintiffs pay for the collection. Again, that's
3 a change in position than Eligo -- this is Eligo's now third
4 position on Slack messages.

5 But the fundamental question here is, has Eligo shown
6 what -- has Eligo met its burden to show whether the costs
7 should be shifted to Plaintiffs? Eligo has said that this will
8 cost \$18,000 to collect and another \$6,000 to do in a prompt
9 manner, and our position is that the amount at stake in this
10 litigation pales in comparison to that. This ESI is
11 acceptable. Defense counsel has admitted in writing multiple
12 times that the ESI contains responsive material. Their
13 30(b)(6) witness testified that he uses it in the ordinary
14 course, which is unquestionably relevant, and the defendants
15 are simply trying to shift the cost to Plaintiffs as a way of
16 delaying this discovery.

17 Slack is an informal -- more informal manner than
18 e-mail, and what's in Slack is going to show contemporaneous
19 back and forth between the relevant players. And again, in
20 terms of ESI burden, it's important to note that the parties
21 have agreed not to collect all of Eligo's ESI and review all of
22 Eligo's ESI. We are talking about ESI of 13 custodians. So
23 there's 13 key players whose ESI is going to be collected.
24 That ESI is then going to have search terms applied to it.
25 Again, Plaintiffs have offered to Defendants, if they want,

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1 they can simply avoid the review burden that they claim is so
2 expensive, and just produce the search hits, but apparently
3 Defendants aren't interested in that.

4 That said, the issue of Slack, it's like another
5 e-mail system that the defendants have. They have admitted
6 multiple times that it contains responsive information, and
7 they haven't shown their grounds for shifting the cost to
8 Plaintiffs to collect this information for search term
9 application.

10 THE COURT: Mr. Watstein or Mr. Meadows.

11 MR. MEADOWS: Yes, your Honor. David Meadows.

12 To be brief, at your request, and to echo what
13 Mr. Watstein said earlier, this is a good example of the
14 incrementalism we are dealing with here. We have gotten over
15 4 million e-mails, but that's not enough for the plaintiffs.
16 They also want us to collect, review, and produce these Slack
17 databases. And Slack is a team messaging software that, yes,
18 we early on identified as having potentially relevant documents
19 on it. But the question from a proportionality standpoint is
20 not just relevance. It goes beyond that to, what is the
21 marginal utility or value of these additional databases that
22 the plaintiffs want us to search? And here, there is none.

23 In fact, the plaintiffs took a 30(b)(6) deposition
24 very recently and asked our representative some basic questions
25 about what was in Slack, and the only evidence that they

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1 adduced is that Slack is used by some employees in the regular
2 course of business. Well, of course, it is, but that doesn't
3 mean that it has anything of any marginal utility over and
4 above the rate-setting machine learning that we are already
5 producing, the e-mails that we are going to produce responsive
6 to your order, which is millions of documents.

7 And on top of that, from a proportionality standpoint,
8 to even access these Slack documents, to get into review
9 database to even look at them, we have got to incur \$18,000 of
10 expenses. When we took that issue to the plaintiffs and asked
11 for some cost sharing, they said, Not one penny; we will
12 contribute nothing. And that's their position on discovery
13 generally, which is, they get everything and it costs them
14 nothing, even at the risk of practically bankrupting Eligo. So
15 without any showing of any marginal relevance here, and the
16 overall burden that we are incurring in this discovery, we
17 would ask you to deny this.

18 And then if I might very briefly harken back. The
19 letter motion that was filed last night about discovery, I do
20 think we would like an opportunity to fully brief that, to
21 bring the evidence before the Court about the disproportionate
22 burden that all of these requests are imposing on us. Thank
23 you.

24 THE COURT: Let me ask about -- is Slack just another
25 way to e-mail, Mr. Meadows?

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1 MR. MEADOWS: It's similar to that, from my
2 understanding, your Honor. It is not exactly the same thing.
3 If you think about team messaging, you know, things like Teams
4 or software similar to that, it can be similar to e-mail, but
5 it is not the exact same thing.

6 THE COURT: But it's just a way of one employee of the
7 company communicating with another employee at the company
8 about company business?

9 MR. MEADOWS: That's correct. Yes.

10 THE COURT: And so why should that be completely
11 divorced from the universe of relevant documents that ought to
12 be examined?

13 MR. MEADOWS: Because, your Honor, in the
14 proportionality analysis, we look beyond relevance, and we look
15 to the marginal value or utility.

16 Now, what we know is, we are going to look at and
17 produce e-mails. We are going to look at and produce rate
18 setting information from other databases. Is there any
19 evidence that any use of Slack discusses any matters about rate
20 setting, the core issue in the case, that you don't already
21 find in the databases we're collecting and reviewing and
22 producing? And the plaintiffs had an opportunity to develop
23 that evidence, and they did not do it. There is no
24 testimony -- you certainly don't see any cited in their letter
25 motion -- saying that Slack has any special relevance or

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1 utility whatsoever in this case, but it does have unusual costs
2 to review that are not present elsewhere. And so that's the
3 difference.

4 THE COURT: But that's not --

5 MR. MCINTURFF: If I may.

6 THE COURT: No.

7 That's not how I view proportionality. You don't say,
8 well, we have, you know, five buckets of information; you can
9 look at one bucket, and not look in the other four buckets.
10 The way that I view proportionality is, you look at all five
11 buckets, and you determine, How do we whittle down the
12 information in these five buckets? I don't see why Slack, the
13 Slack information, should be completely excluded. And my
14 understanding was that you folks agreed that there were
15 potentially relevant documents in Slack, but that you agreed to
16 produce them at some point. Am I wrong about that?

17 MR. MEADOWS: I think the distinction that we are
18 drawing is, early on, when they were asking us to identify
19 potentially relevant sources, we appropriately identified
20 Slack. What we didn't know then, what we do know now, is the
21 sheer volume of data in the other databases that we had
22 identified. Knowing now just how many e-mails we have, knowing
23 now that we have the Groove data, which is the input that
24 actually generated variable rates, and other databases -- those
25 are just two of seven, I believe, that the plaintiffs are

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1 demanding that we search and produce. There's got to be some
2 proportional limits imposed on that, and that's our position.

3 THE COURT: I agree, there ought to be proportional
4 limits, but not by saying, Okay, we are not going to look in
5 these other four buckets. Again, figure out what the universe
6 is. Figure out the appropriate search terms. And then, again,
7 if there are going to be issues concerning costs, et cetera,
8 then you can come back, but not until then.

9 MR. WATSTEIN: Your Honor, this is Ryan Watstein
10 following up on that. The issue, I think, here is that there
11 is a cost to get these documents into a database that is
12 searchable and producible, and that's why we went to
13 Plaintiffs' counsel and said, Look, we are not saying you can't
14 have any Slack information; we are saying that if you want us
15 to search this duplicative source, we have to upgrade our
16 license. It's going to cost \$18,000. We want you to bear some
17 of that cost because we already are giving you searches of
18 5 million e-mails, and it will be duplicative. So there
19 already is a cost, your Honor. So that's already ripe. And
20 what we are asking you is, if they want us to search that
21 additional source that will be duplicative, that they haven't
22 established contains any variable rate communication, they
23 should have to pay for the license upgrade, or whatever fee
24 there is to search that data.

25 THE COURT: I don't know that they have to pay for all

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1 of it, but I will direct them to share in the cost, whatever
2 that cost may be.

3 MR. MCINTURFF: Your Honor, this is Burkett McInturff.
4 Can I respond?

5 Slack is a form of communication that the defendant
6 uses in the ordinary course. That they have to incur charges
7 to collect this information doesn't mean that they get to shift
8 the cost to us. And defense counsel is misrepresenting the
9 record when they say we haven't established that Slack contains
10 relevant and independent information.

11 Again, the defense counsel wrote in a public filing in
12 this case that most -- quote, "Most of the responsive documents
13 are stored in e-mail, Slack, and Asana." So defense counsel
14 has already written that in the record. I took a 30(b)(6)
15 deposition on September 17, and Eligo testified that each
16 custodian, each of the 13 custodians, use Slack in conducting
17 their affairs. That's cited in our letter as Exhibit D.

18 This same witness testified that he is a member of
19 Slack channels with other custodians, and that he is, quote,
20 "sure" other custodians have additional Slack channels, quote,
21 "given how Slack is used," closed quote. Slack is clearly a
22 key mode of communication at Defendants, as it is in many, many
23 companies. And the idea that Defendants can, A, slow down
24 production by creating a dispute as to who has to pay for the
25 collection, and then, B, shift the cost to Plaintiffs without

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1 establishing any of the requisite criteria, the first one being
2 that the information is inaccessible, it's accessible. It's
3 not Plaintiffs' fault that the defendant has to pay for an
4 upgrade so it can collect its Slack material. They made the
5 choice. Eligo made the choice to use Slack in the way it did.
6 Eligo made the choice to purchase the subscription tier it
7 purchased. It's not on Plaintiffs to pay for Eligo to collect
8 a source of ESI that it used in the ordinary course.

9 THE COURT: Are you done?

10 MR. MCINTURFF: Yes.

11 THE COURT: I have made my decision. You can
12 contribute to it, or you don't get it, to the upgrade.

13 By the way, my understanding is that the upgrade will
14 hasten the ability to cull through the various e-mails.

15 MR. MEADOWS: That's correct, your Honor.

16 THE COURT: Discovery concerning topics 14(a) to (b)
17 and 23 in the 30(b)(6) deposition.

18 Mr. Blankinship or McInturff.

19 MR. MCINTURFF: This is me, your Honor, Mr. McInturff.
20 Just to flag, we have jumped over ECF number 76, which is about
21 redactions.

22 THE COURT: Okay. Talk about the redactions.

23 MR. MCINTURFF: Okay. So there's two issues in the
24 redactions motion. The first is relevant to redactions, and
25 then the second is standalone personally identifiable

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1 information redactions.

2 On relevancy redactions, the case law overwhelmingly
3 disfavors relevancy redactions. Eligo is claiming to reserve
4 the right to make unilateral relevancy redactions. That's not
5 consistent with Eligo's complaint about discovery costs because
6 now they are saying they want to make a bunch of redactions.
7 The case law, again, is very clear, especially when there is a
8 protective order in place, that relevancy redactions of
9 otherwise responsive documents is not proper.

10 This issue first came up in our negotiation of ESI
11 protocol draft. On September 9, Eligo's version of the ESI
12 protocol draft agreed with our proposal that relevancy
13 redactions be disallowed. Then they changed course, and now
14 they are claiming that it's premature to deal with this issue,
15 but that's not accurate.

16 We need to deal with this issue at the outset because
17 what's going to happen is we are going to get documents that
18 are redacted for relevance. We are going to go back to Eligo,
19 we are going to say, these are improperly redacted. And then
20 we are going to get complaints about excessive motion practice,
21 and expect to have to go back. So relevancy redactions should
22 be disallowed in this case, as they are in most cases.

23 And then the second issue is, Eligo wants to redact
24 the personally identifiable information of third parties. So
25 we filed -- our motion deals with both potential class members,

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1 other Eligo customers, as well as non-Eligo personnel. In
2 response to our motion, Eligo changed its position and is only
3 really talking about absent class members. Plaintiffs have
4 agreed with Eligo that if they produce large data sets of
5 big -- big productions of rate charging data, you know, all of
6 the people in Brooklyn that are Eligo customers, when that
7 comes across, it's going to contain thousands and thousands of
8 names. We don't need that. We said that Eligo can redact
9 that.

10 What we are talking about is e-mail and Slack
11 communications and other electronically stored information that
12 may happen to have a class member's personally identifiable
13 information in it. Typically this comes up with people
14 complaining. They will do things like they will write to the
15 CEO or customer service complaints will get escalated. Eligo
16 wants to redact those because they are afraid that we are going
17 to contact potential class members and solicit them as
18 plaintiffs. We have no intention of doing that. This is
19 simply a way to slow down discovery. It's going to make
20 discovery more expensive.

21 There is no reason for Eligo to be able to redact
22 absent class member names. Class counsel is entitled to
23 contact those individuals for witnesses if we believe that
24 that's appropriate. Typically, if we do that, it's a very
25 small number of potential class members.

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1 Defense counsel's response cited a case I had with
2 Judge Parker. They misrepresented that case was an energy
3 case. It was not an energy case. It was about a weight loss
4 app that uses psychology to help people maintain a healthy
5 weight. And Judge Parker was very sensitive to the fact that
6 the customers of that company had disclosed very private
7 information about their body mass and body image issues,
8 substance use, relationship habits. And Judge Parker limited
9 our ability to contact absent class members. She believed that
10 people would be disturbed by getting contacted by lawyers about
11 an app where they had revealed highly personal information.
12 That is not the case here.

13 Again, we don't have any immediate intention of
14 contacting absent class members. And the idea that Defendants
15 can redact their names in discovery that's going to go out is
16 just going to complicate our review. It's going to impose
17 costs on Plaintiffs, and it's improper.

18 THE COURT: Mr. Meadows.

19 MR. WATSTEIN: This is Ryan Watstein. I will take the
20 response to this one.

21 I will start very briefly with the redactions for
22 relevance. So the bottom line is that that asks for an
23 advisory opinion. We have, as we just talked about, millions
24 and millions of documents that we have not even yet run search
25 terms on because, even though we asked for search terms for

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1 months, we just got them yesterday from Plaintiffs' counsel,
2 who says we are trying to slow down discovery. So we don't yet
3 know what we are going to find, but what we do know is this
4 Court, your Honor, has already placed certain limitations on
5 discovery.

6 For example, your Honor held that six straight
7 information was off limits for the time being. Secondly, and
8 much more importantly, your Honor limited discovery to the
9 New York claims. There's eight different states at issue under
10 the Eligo penumbra. So it very well could be the case that we
11 don't redact anything, but it also could be the case that there
12 is a bunch of information in documents that are half about
13 other states and half about New York. We wanted to redact the
14 information about other states because your Honor already held
15 that's off limits.

16 So, again, this is just another example of filing an
17 unnecessary motion that is not -- it's trying to get a gotcha
18 on us. They want a ruling from your Honor without even letting
19 us look at the documents and determine if we even anticipate
20 redacting anything. So for that reason, we think that portion
21 of their motion should be denied outright. They can reraise it
22 if there are issues with redactions down the road, but there
23 are currently not, and we are entitled to preserve our
24 objection until we review the document. So that is relevance
25 redaction.

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1 And the second category is redaction of class member
2 PII. So at the outset there, I want to address this point
3 about slowing down discovery. Again, we just got search terms
4 yesterday. We filed a motion last night asking for the Court
5 to order an expedited period of discovery on the core issue in
6 this case so that we can show whether claims are precluded by
7 binding Second Circuit authority. We will show -- your Honor
8 will decide. They can argue this case isn't like Agway. We
9 will show that it is. So all this discussion about how much
10 money is at issue in this case and everything else, and how
11 many class members there are, that all assumes they have valid
12 claims.

13 I am going to make a prediction. We are going to
14 spend millions and millions of dollars defending this case only
15 to get summary judgment under the Agway decision. Setting that
16 aside for a minute and going back to the PII redaction, they
17 say they don't have any immediate intention of contacting class
18 members. They are currently advertising on social media for
19 additional claims against Eligo. So the idea that they don't
20 have any intention of contacting class members strains
21 credulity.

22 And the Supreme Court has said a plaintiff in a
23 putative class action like this do not get, normally, any
24 information, any personally identifiable information of
25 putative class members. And in the Nichols case that we cited

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1 involving Plaintiffs' counsel, they tried to distinguish it,
2 but it's not distinguishable. Judge Parker said there that
3 they argued that they merely sought to use the information to
4 solicit fact witnesses, not representative plaintiffs. The
5 Court called it too cute by half, and the Court entered a gag
6 order saying, You are not to contact any of these people. And
7 in doing so, the Court based that on the Supreme Court's
8 precedent that I mentioned that says they don't get that
9 information precertification.

10 So the concerns there -- the concerns here are far
11 more dire, given that they are already advertising for
12 additional plaintiffs. And they say, Well, we are not going to
13 know what the information is if you redact it; we won't know
14 the context. But that's not true either because we are only
15 going to do partial redactions.

16 So, for example, if there is PII, there will be a
17 partial redaction showing the name Steve, and they will know it
18 is about somebody named Steve; they just won't have the
19 information to contact that person precertification, which they
20 are not entitled to.

21 I just had a hearing on this exact issue yesterday in
22 front of Judge Gilbert in the Northern District of Illinois.
23 And just like we are asking here, he said, Absolutely not; you
24 don't get any of this information precertification; I consider
25 myself a fiduciary of the uncertified class; you don't get to

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1 contact those people until you show that class certification is
2 proper.

3 THE COURT: Okay. Look, it's 11:45. I told you folks
4 I only had 45 minutes and that I had to leave by then. It is
5 astonishing to me that despite the fact I specifically told you
6 that I had 45 minutes, and that there were any number of issues
7 that we had to cover, and, please be concise, not a single
8 lawyer on this call has heeded that advice. We are adjourned.

9 (Adjourned)